

NORTHSTAR



Neighborhood Reentry Resource Center



An innovative resource center that helps individuals who have been involved in the criminal justice system navigate through barriers to become law abiding, contributing members of their families and their communities.

Operated by:

Oriana House, Inc.

1834 East 55th St.
Cleveland, Ohio 44103
Phone: 216-881-5440
Fax: 216-881-7896

www.northstarreentry.org
www.orianahouse.org

COMMUNITY REENTRY

North Star Neighborhood Reentry Resource Center (NRRC)

is an essential new service in Greater Cleveland that assists those involved in the criminal justice system and their families in navigating the challenges associated with reentry, resulting in lower recidivism rates, crime rates, and victimization rates. Communities are stronger and safer when residents have the opportunity to be self-sufficient.

North Star NRRC is funded by the Cuyahoga County Department of Justice Affairs' Office of Reentry as part of its initiative to provide focused leadership and strong organizational capacity to address prisoner reentry in the Greater Cleveland area.



Community reentry

There are many individuals involved in the criminal justice system or returning from prison who are struggling to become self-sufficient because of the many obstacles to reentry. North Star Neighborhood Reentry Resource Center (NRRC) is designed to provide information, a range of direct services, and convenient access to other community resources in a welcoming, supportive setting.

Philosophy of services

More than 20 years of research demonstrates that addressing certain factors will help reduce recidivism, including:

- Encouraging a prosocial attitude and value system
- Associating with prosocial friends and family
- Maintaining self control
- Utilizing problem solving skills
- Addressing substance abuse concerns
- Improving job skills and readiness for employment

All services offered through North Star NRRC will address these concepts to determine the individual's service needs, ensuring the strongest possible outcomes.



Services offered at North Star

Individuals interested in using North Star NRRC services will receive a free membership which provides access at no cost to many services and reentry resources in the community. Member services include:

- Internet access to appropriate websites and content
- Computer training labs
- Employment Services, such as job searching, interviewing techniques, résumé preparation, and the New Employment Transitions program
- Assistance with service referrals, resources, and follow-up on progress
- Self-help meetings such as AA, NA, Al-Anon, etc.
- Direct access to information, services, and staff from other community reentry service providers
- Faith-based programming
- Citizen Circles (groups of citizens, community agencies' representatives, and others involved in reentry services that meet with offenders and their families to help facilitate successful reentry)
- Vouchers for state IDs and birth certificates
- Library/reading room and reception/lounge area
- Free, personal voice mail service
- Public transportation information
- Life Skills classes that teach tools for making good decisions, setting goals, building and maintaining mature relationships, managing money, and obtaining employment
- Free healthcare clinics and screenings, including referrals to additional services at MetroHealth Broadway Health Center
- Food stamps (sign up) through The Empowerment Center of Greater Cleveland
- Assessments and referrals (if eligible) to the Ohio Benefit Bank for services such as food assistance, Home Energy Assistance Program (HEAP), student financial aid, health coverage, cash assistance, senior benefits, and benefits for children
- Counseling services provided by The Domestic Violence Center of Greater Cleveland
- Referrals for free clothing

Who can access the services?

North Star NRRC is available to the public including:

- Cuyahoga County residents who were formerly incarcerated in prison (and their family and friends)
- Cuyahoga County residents who are currently or were previously involved in the criminal justice system (and their family and friends)

Those interested should call or visit during open hours. There is no cost for the services North Star provides.

Service providers, business owners, residents, and others interested in supporting reentry efforts are encouraged to contact North Star NRRC to discuss programming options.



Hours

North Star NRRC operating hours are:

Monday	9:00 a.m. to 5:00 p.m.
Tuesday	9:00 a.m. to 5:00 p.m.
Wednesday	12:00 noon to 8:00 p.m.
Thursday	9:00 a.m. to 5:00 p.m.
Friday	9:00 a.m. to 5:00 p.m.

Hours are subject to change.

For additional information, call 216-881-5440.

Oriana House, Inc.

North Star NRRC is operated by Oriana House Inc., a private, non-profit agency with 30 years of experience in working with people involved in the criminal justice system.

Oriana House is a nationally-renowned community corrections and chemical dependency treatment agency.

Founded in 1981, Oriana House is a progressive leader in the areas of residential and nonresidential rehabilitative community corrections and chemical dependency treatment. With more than 15 facilities in Summit, Cuyahoga, and Seneca counties, Oriana House provides safe, proven, and effective sanctions and programming for thousands of appropriate offenders. These services help communities address the issues of crime, chemical dependency, jail overcrowding, homelessness, and public safety.

Oriana House clients participate in multiple programs including:

- Substance abuse treatment
- Intensive group counseling
- Employment readiness training
- Educational assistance
- Cognitive skills training
- Life skills classes
- Drug/alcohol testing

It is the policy of Oriana House, Inc., to provide treatment to all clients regardless of race, color, national origin, disability, age, sex, or religion. 2/11

Oriana House, Inc.